

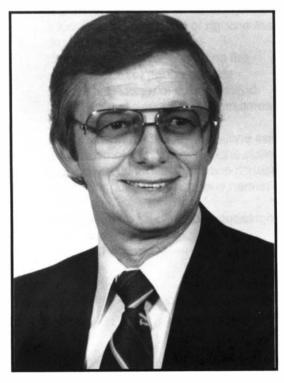
Jacqueline L. Smith, David F. Morse to Head Region

Jacqueline L. Smith has been named the new Regional Administrator of the FAA Alaskan Region.

Smith, who is to arrive in Anchorage early in April, has been Deputy Regional Administrator of the Great Lakes Region in Des Plaines, Illinois, since July 1990 with a background in air traffic control. She was formerly Air Traffic Division manager of the Western Pacific Region in Los Angeles. She also served as manager of the Boston Air Route Traffic Control Center (ARTCC); assistant manager, Cleveland ARTCC; and other managerial positions with the FAA. Smith is a charter member and co-founder of Professional Woman Controllers, Inc. She is a member of the Air Traffic Control Association, Women in Transportation Service, and Federal Executive Institute Association.

Recognition and awards she has received include the 1990 National DOT/FAA Equal Employment Opportunity Superior Achievement Award, the FAA Associate Administrator for Air Traffic's Service Award in 1990, 1989 National Black Coalition Outstanding Manager Award, and the 1988 Women in Aviation award by the National Aviation Club.





David F. Morse, currently director of the FAA's Systems Maintenance Service in Washington, D.C., will be the Alaskan Region's Deputy Regional Administrator.

Morse will replace Don Keil, Jr., as second-incommand of the FAA Alaskan Region. Keil is currently on assignment with the Municipality of Anchorage.

Morse has spent much of his career with the FAA in Alaska. He began in 1960 as an electronics technician and has progressed through various supervisory and management positions in FAA's airway facilities maintenance program. He served as Airway Facilities Division Manager for the Alaskan Region from September 1986 to November 1988 and held the same position in the Southwest Region from 1988 to 1990.

Job Skills Training conducted by Flight Standards



Flight Standards personnel of the regional office presented Job Skills Training to inspectors in Anchorage on January 7, 8, and 9. The training was developed to aid inspectors in improving their skills in determining the compliance posture of air carriers in Alaska. The training was attended by 24 inspectors. Two more training sessions are to be held later in the year to afford other inspectors the opportunity to attend.

"I wish I were honest enough to admit all my shortcomings; brilliant enough to accept flattery without it making me arrogant; tall enough to tower above deceit; strong enough to treasure love; brave enough to welcome criticism; compassionate enough to understand human frailties; wise enough to recognize my mistakes; humble enough to appreciate greatness; staunch enough to stand by my friends; human enough to be thoughtful of my neighbor; and righteous enough to be devoted to the love of God." -Gordon H. Taggart

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#### Alaskan Region

### Intercom

Office of Public Affairs 222 West 7th Avenue, #14 Anchorage, Alaska 99513 (907) 271-5296

#### EDITOR Ivy P. Moore Regional Administrator Ted R. Beckloff, Jr. Public Affairs Officer

Public Affairs Officer Joette Storm

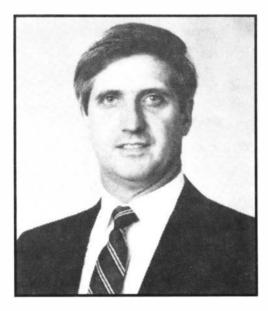
Intercom is published for the employees of the Alaskan Region by the Public Affairs Office. Articles and photographs are welcomed. The submission deadline is the first Friday of each month.

If you have questions, suggestions, or complaints, please call the Editor at 271-5169.

# Card Tapped for DOT Secretary



Andrew H. Card, Jr., was confirmed by the U.S. Senate on February 21 as the Secretary of the Department of Transportation. He replaces Sam Skinner who left



the transportation post in December to become White House Chief of Staff.

Card, 44, of Holbrook, Mass., has been Deputy Chief of Staff since Bush became President.

He previously served as deputy assistant to President Reagan and was director of the Intergovernmental Affairs Office.

Card also served in the Massachusetts House of Representatives for six years and was vice president of a Virginia computer software company.

He holds a bachelor of science degree in engineering from the University of South Carolina and attended the U.S. Merchant Marine Academy and the John F. Kennedy School of Government at Harvard.

He has received an honorary degree in public administration and two honorary doctor of law degrees.

Card is married to the former Kathleene Bryan. They have three children.

### FAA Proposes New Rules to Enhance Airport Security

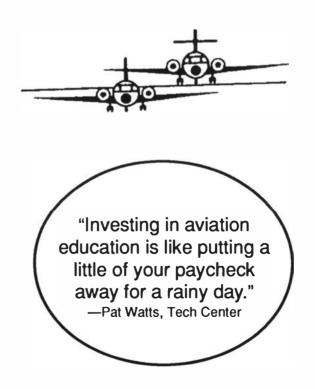
The Federal Aviation Administration (FAA) has proposed regulations that would require background investigations, including criminal record checks, for airport and airline employees who have access to security-sensitive areas of U.S. airports.

The rule is designed to make sure that persons convicted of serious crimes do not have access by themselves to aircraft parking areas and other security-sensitive areas.

Following the 1988 bombing of Pan American World Airways Flight 103 over Lockerbie, Scotland, President Bush established a Commission on Aviation Security and Terrorism.

After the commission made its recommendations, Congress, in the Aviation Security Improvement Act of 1990, required background investigations, including criminal records checks, for those individuals who have unaccompanied access to secure areas or who can authorize others to have unaccompanied access.

The proposed regulations call for a 5-year employment and reference verification check and a 10-year FBI criminal history record check. Individuals whose records show a conviction in the last 10 years for a crime listed in the regulation will not be authorized, or allowed to authorize others, to have unescorted access to secured areas.





Jan 31, 1992 Ai, there, FAA, Jaks and Kneps: Somehow. I felt a surge of grile when I learned that Bethe now has approach control. -I was the first Chief when the FSS became commencioned during WWII. Feels kinda good to know that I had something to do with it. please and this note over to the Bethel group. Thish I could see it now. Hope the FAH facilities have moved over to the "cety side" of the Kuskokivim. Il Juny thanks for the Intercom All -names are strangers, but I do capy it. Thanks and Dist legarde Art con 15: Just Turned Sc last nov.

**Historic Razing** 

After more than 50 years of service, the Juneau Sector Field Office's warehouse building is no more. It took less than one hour early in the morning of February 5, 1992, for a contractor to knock down the building. By mid afternoon, the site was completely cleaned up. One of the earlier uses of the building was offices for the Juneau Central Maintenance Facility. Possibly the building's most noteworthy use was as a mess hall for troops stationed in Juneau during World War II.

# Voice Switching to Add Reliability, Speed to Controller-Pilot Voice Communications

The FAA has awarded a 15-year, \$1.7 billion contract for a sophisticated radio telephone voice switching system. It will replace the aging leased communications systems currently in use in the air traffic system.

The FAA expects to spend \$97 million of the contract in the 1992 fiscal year.

The Voice Switching and Control System (VSCS), a major part of the FAA's air traffic control modernization program, will provide a computer-controlled voice system for communicating among air traffic controllers and between controllers and flight crews.

The contract was awarded to Harris Corporation of Melbourne, Fla. It permits the FAA to order 25 systems over a 4-year period, with the option of buying an additional 24 systems. Also included are maintenance, training and installation services over a 14-year period.

The new system will significantly improve communications because it is flexible, expandable and highly reliable.

Highlights of the new system include:

• Easy-to-use touch color screen displays with icons for simple and fast controller operation.

• A sophisticated fiber-optic and digital switching system that ensures clear communications and reduces the time it takes for controllers to connect calls to a fraction of a second.

• Redundant processes with automatic troubleshooting to ensure continuous operation. It is designed to have less than 3 seconds of down time a year. • Capability of handling more than 2,800 calls a minute, twice the number handled by the current system.

• Flexibility to expand during peak periods to handle up to 430 positions or to shrink to less than 50 positions covering the same airspace during off peak hours.

The Voice Switching and Control System will be installed at the Aeronautical Center, Technical Center, 22 en route centers beginning with the Seattle center — and the New York terminal radar approach control facility.

The contract award is a result of prototype development contracts awarded in 1986 to two competing contractors, AT&T Technologies, Inc., and Harris Corporation's Government Communications Systems Division.

### "News You Can Use from the Travel Section"

When a traveler files a claim for actual lodging expense due to unusual circumstances, it can only be approved by the division manager or his delegated representative. A separate statement such as "Actual lodging expense approved" must be typed on the voucher with the division manager's signature next to it. Actual expense is limited to 150% of the per diem rate or the per diem rate plus \$50.00 maximum.

Thanks to the Fairbanks SFO and FSDO personnel for identifying this issue at a recent visit by Travel Unit personnel. As we work together on these areas that are different from the norm, we will eliminate our problem areas.

## **Years of Service**

30 Years



Lawerance Sannes (left), King Salmon SFO, receives his 30-year service award from Regional Administrator **Ted Beckloff**.



John Graham (right), electronics inspector, AAL-461, is given his 30year service emblem by Andy Billick, acting Deputy Regional Administrator.

### 25 Years



**Ray Reeves** (right), resource management specialist, AAL-522, is congratulated on his 25 years of service by **Mike Thompson**, AAL-501.

30 Years



LuDell Hutchings (left), Ketchikan supervisory electronics technician, received a plaque and service pin for his 30 years of government service. **Robie Strickland**, Airway Facilities Division manager, made the presentation. 30 Years



Fred Greene (left), maintenance mechanic at Nome SFO, is congratulated by David Epstein, North Alaska AF Sector manager, on receiving his 30-year career service emblem.

25 Years



P.J. Williams (right), manager of North Alaska Sector Field Office, is presented with his 25-year service emblem by North Alaska Sector manager David Epstein.



**Fred Wallman** (right), Juneau Sector Field Office maintenance mechanic, receives his 25-year government service pin and congratulations from **Larry Bevil**, manager of South Alaska Sector.



Regional Administrator **Ted Beckloff** presents 25-year service emblems to Davie Elliston (left), Planning Officer, AAL-4......



.....and Wendell Wassmann(right), Duty Officer, AAL-6.



25 Years



Anchorage ATCT/TRACON area supervisor **Robert Hoffsetz** (left) is presented with his 25-year pin by air traffic manager **Jerry Wylie**.

### 15 Years



**Tom Lame**, area supervisor, Anchorage ARTCC



Steve Lefler, SET, Kenai radar unit



Rhonda Matthews, ATCS, Anchorage Tower/TRACON

March 1992

### 15 Years



Georgia Tolbert, ATCS, King Salmon Tower

3 Years



Yakutat FSS specialist John Newell



Kevin Spannagel, Anchorage ARTCC



Robert Cunningham, Anchorage ARTCC

### <u>3 Years</u>



Tyler Daubenmire, ATCS, Kodiak Tower



Kevin Boyd, Anchorage ARTCC



Robert Cox, Northway FSS specialist



Dennis M. Leach, Dillingham FSS

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# **Total Quality**

Over the past year, you have heard about a philosophy called Total Quality Management (TQM). The Regional Management Team has approved a strategy for implementing a quality philosophy in the Alaskan Region. This strategy is based upon eight principles.

In this and following issues of the Intercom, we will explore each of these principles: what it means, how it has been implemented in the Alaskan Region, and plans for the future. In this issue, we will address Quality Leadership.

Quality Leadership reflects how top management creates and sustains a clear and visible quality value system along with a supporting management structure to quide all activities of the organization. For example, the Chairman of Motorola, the first company to win the Malcolm Baldridge National Quality Award, spent 50% of his time on quality issues. He also visited customers-that is, the agents responsible for purchasing Motorola products, not the chairmen of firms that Motorola was doing business with. The Chairman of Corning, Inc., visits factories 50 times a year to deliver sermons on quality to employees.

In this Region, the Regional Management Team (RMT) has established a working group, Executive Advisory Committee (EAC), to recommend strategic goals and policy guidance for overall TQM program direction and resources for education and training, to incorporate emerging changes from successful TQM efforts, and to recommend a recognition and reward system for improvement efforts. Division Managers and Staff Officers have demonstrated their commitment to quality and have incorporated TQM principles into regional policies and procedures by:

→ Teaching and participating in quality awareness courses. Five RMT members are certified instructors for "The Quality Advantage" and have committed to spend 20 days apiece teaching the course within the Region. In addition, the Regional Administrator has personally conducted the introduction to several sessions of this class.

Devoting a significant portion of the past year's RMT meetings and retreats to TQM and related quality issues.

Attending recurrent TQM training. Over the past year, RMT members have attended four different classes that addressed TQM concepts and implementation.

By promoting quality improvement and sharing of information with external community, business, professional and government organizations and by encouraging employee involvement in the quality activities of those organizations.

By establishing and participating on quality action teams which are empowered to work with their customers on improving processes.

Management has also acted to improve the quality of the working and living environment. During the past year, the Region has implemented alternative work schedules, purchased exercise equipment for employees at remote facilities, and expanded subsistence support to Nome. Other initiatives currently being pursued are employee wellness and additional space in the Anchorage Federal Office Building.

The RMT has established a commitment to the quality philosophy throughout the Region by providing specialized TQM training for over 200 managers and supervisors and awareness training for an additional 300 employees.

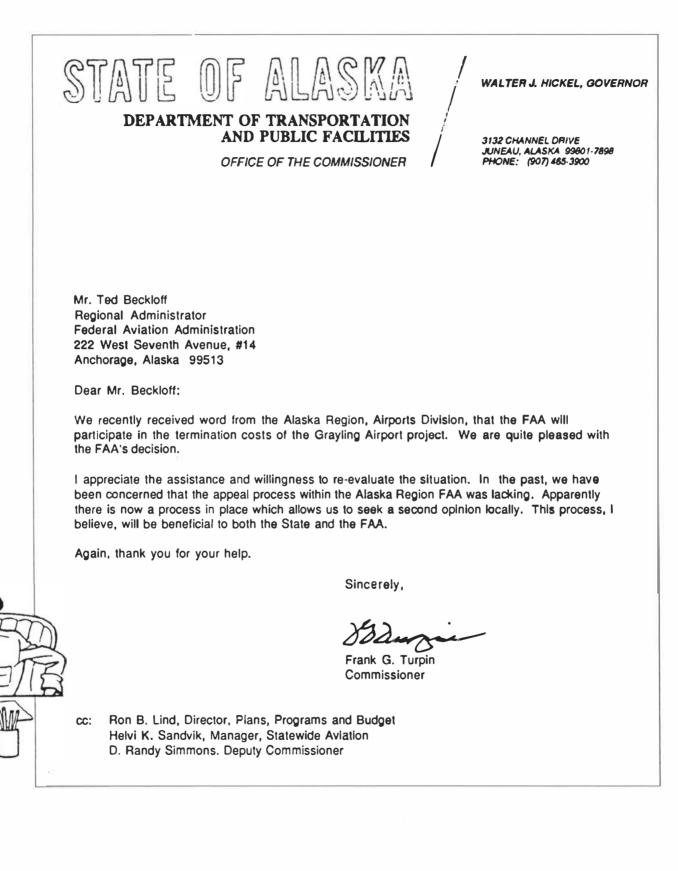
Managers are removing barriers between organizations and instilling pride of workmanship by focusing on the customer supplier relationship and by identifying and eliminating barriers to a quality culture. One initiative being pursued proposes revamping the performance appraisal process; another is a joint quality action team to improve communications between the Air Traffic and Airway Facilities Divisions.

NEXT MONTH: Quality Measurement and Analysis.





# Management



# Proud Parents Corner

Shanie Wery and her sister Nicole, daughters of Kalei Wery who is the air traffic manager at Dillingham FSS, both made the high honor roll for the quarter and semester.

Nicole was a member of the Dillingham High School varsity cheerleaders which took first place in the 1992 Region 2A cheerleaders dance competition and the overall competition in Kotzebue.

Shanie, an eighth grader, took first place for poetry and short stories in the Dillingham Middle School contest. Her poem was dedicated to Magic Johnson, and her teacher sent a copy to him.

### To Magic by Shanie Wery He has lost what he holds most dear to himself. But he has gained something that most people yearn for, He survived in a world that fears him and many alike, With only the hopes and dreams of the future and what Can happen, and not what already has, he lives, Why is it a man with such a problem can live freer than Anyone else, How is it a man with so much pain can have so much strength And boldness. He can never be the same, But he will never be different. He has something that makes you start all over again, as if You were being reborn, I don't think that I could do it, start something all over again When it's already so good, I know that most of you out there say you can but ask yourself Are you telling the truth. If a man once loved by all but now feared by many, Can live in this unforgiving and untrusting world of today, Then this man must truly be Magic, he must truly be!

# News in Brief

It's a Winner. A bomb detecting device, funded by the FAA and State Department, has won a Federal Design Achievement Award, the highest honor in design given by the National Endowment for the Arts. The detector consists of a free-standing analytical unit and a hand-held sampling unit that checks people and objects for plastic explosives.

Caribbean Air Safety. Several FAAers from the Southern Region were the first agency air traffic experts to visit Cuban aviation facilities in more than 3 decades. Five days of discussions late last vear between air traffic officials from the Miami Air Route Traffic Control Center and the Havana Area Control Center were aimed at increasing efficiency and safety for more than 300 daily flights in the two centers' airspace. The FAA group got a first-hand look at Cuban facilities and equipment, including a tour of the Havana control center.

Traveling Controllers. Interested in international travel? The International Procedures Branch is looking for air traffic controllers interested in providing technical assistance for the agency's worldwide programs. Controllers with international experience, foreign language, training, or other technical skills should submit a letter outlining their work experience and technical skills to FAA Headquarters, ATP-140, attention Brigitte Still. Still's phone number is 267-9253.

Passenger Facility Charge. The FAA has given the green light to the first airport in the nation to charge a small fee on passengers to finance airport capacity improvements. Savannah

(continued on next page)

## Alaskan Region a Finalist for Quality Management Award

In mid January, the Alaskan Region was notified that it had been selected as one of four finalists for the FAA's Quality Management Award. This was in recognition of the our outstanding commitment to quality during FY 1991.

On January 30-31, 1992, a site evaluation team from the Office of Information Technology visited the Region to confirm the information included in our application and to observe our accomplishments first hand. During those two days, the team met with several managers to discuss their accomplishments and met with representatives from the State of Alaska and other organizations to learn about the quality of services that we are providing. The team members also walked through the third floor of the Anchorage Federal Office Building and stopped employees at random to discuss quality and our accomplishments.

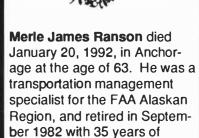
We expect to receive written feedback on the site visit within the next few weeks. Regardless of the final decision, we believe that everyone in this Region is a winner due to our commitment to customer service and continuous improvement. In this Region, quality has always been a priority and it will continue to be in the future. Thanks to everyone for your support.

### News in Brief (cont.)

International Airport in Georgia will collect a \$3 "passenger facility charge" (PFC) from departing passengers starting July 1. Congress authorized PFC's in the Aviation Safety and Capacity Expansion Act of 1990.

**People and Machines.** In its continuing effort to mesh people resources with FAA's vast modernization of the National Airspace System (NAS) Plan, a Human Resource Management steering committee recently reconvened a task force, the Human Resource Requirements Validation Team (HRRVT). The team, which met at Washington Headquarters last month, is zeroing in on human resource issues that are vital to air traffic and airway facilities modernization.

Streamlining the 'Screen." A quicker and less costly way to select candidates for air traffic controller careers and a stronger controller training program are in the works at the FAA. By using special computerized tests, the FAA will slice the selection time from 9 weeks to 1 week and make it more objective. Acting FAA Administrator Barry Harris projects it will be a big improvement over the old system and will alleviate an unreasonable personal burden previously placed on controller candidates who had to guit their jobs to go through screening.



# Lindon M. Loudermilk, 77, died January 23 in

service.

Anchorage after a lengthy battle with cancer. He came to Alaska in 1946. He retired from the FAA Aircraft Maintenance Base in 1972.

### Lawrence "Lonnie"

**O'Connor**, 43, died February 8 in a single-vehicle accident on the Nome-Beltz Highway. A retired air traffic controller, he became president of the Bering Straits Regional Corp. in 1990. Among his survivors is his mother, Blanche Walters, also retired from the FAA.

'CORN' Takes a Big Byte Out of FAA's Computer Workload. The FAA has awarded a \$508 million contract to Electronic Data Systems (EDS), Plano, TX, to provide automated data processing services to replace its aging computer system. Under the Computer Resources Nucleus (CORN) contract, the Texas systems integrator will convert FAA's existing information systems to its own equipment. Over the next 2 to 3 years, the conversion will cover a wide range of approximately 110 applications, including payroll and safety analysis.

# People

### Welcome Aboard

Bablak, Fernando R. WG-11 maintenance mechanic, from San Antonio AFS to South Alaska AFS Bauman, Albert E., III. GM-14 supv aviation safety inspector, from Honolulu FSDO to Fairbanks FSDO Butler, Kevin P. GS-07 electronics technician, North Alaska AFS Krall, Robert G. WG-11 maintenance mechanic, from Albuquerque AFS to South Alaska AFS Olsen, David A. GS-12 electronics technician, from Jacksonville, FL, AFS (hub) to South Alaska AFS Scott, Michael E. GS-12 electronics technician, from Grand Island, Nebraska, AFS to South Alaska AFS Smith, Edward J. GM-14 supv air traffic control spec/C, from Boston **ARTCC to Anchorage ARTCC** Watson, David C. GS-11 ATCS/T, from Dallas, TX, Redbird nonapproach tower to Merrill Tower

Flight service station training: Allen, Donna J. Brousseau, Pierre D. Cappel, William H. Dolan, Clayton L. Holubeck, Charles M. Nelson, Larry D. Pacelli, Eugene J. Schrader, William E. Scott, Cedric Stovall, Thomas W. Tagle, Jose R. Townsend, Debra L. Wilson, Renee M.

Common screen: Birdsall, Alan S. Dougan, Mary J. Harman, Timothy J. Mines, Brian J. Mortensen, Stacy C. Regan, Michael J. Ruskoski, Daniel J. Swing, Shannon W.

### **Promotions**

Adams, Marjorie E. GS-12 ATCS/S, Juneau AFSS Alfes, Todd C. GS-11 ATCS/T, from Kodiak Tower to Anchorage Tower Boden, Mary J. GS-12 realty specialist, AAL-56 Boswell, Joseph H. III GS-11 ATCS/T from King Salmon Tower to Merrill Tower Brown, WIIIlam J., Jr. GM-14 air traffic control spec/S, from Sitka FSS to Fairbanks AFSS Caldwell, Sylvia A. GS-12 program analyst, AAL-530 Dabb, Michael J. GS-09 ATCS/S, Sitka FSS Drewes, Robert W. GS-12 ATCS/S, from Anchorage FSS to Kenai AFSS Dubber, Theresa L. GS-12 ATCS/S, Fairbanks AFSS Endsley, Cynthia L. GS-13 organization development specialist, AAL-17 Eward, Harold C. GS-14 ATCS, from Anchorage ARTCC to AAL-540 Flaherty, Colin M. GS-12 ATCS/C, Anchorage ARTCC Franc, Michael C. GS/12 ATCS/C, Anchorage ARTCC Gommoll, Norman L., Jr. GS-14 ATCS, from Merrill Tower to AAL-510 Greer, Sandra L. GS-05 administrative clerk, Anchorage FSDO Groseclose, Brian K. GS-12 ATCS/C Anchorage ARTCC Hendrickson, Maurice D. GS-13 aviation safety inspector, Anchorage FSDO Henkelman, Joel GM-14 employee relations staff supervisor, from AAL-423 to AAL-404 Hodges, Barbara L. GS-05 aviation and automation clerk, Anchorage FSDO Huggins, Clifford E. GM-14 supv aviation safety inspector, Anchorage **FSDO** Jaynes, Charles D. GS-12 ATCS/C, Anchorage ARTCC Jenkin, William J. GS-11 electronics technician, North Alaska AFS Kirk, Wanda L. GS-06 computer assistant, Anchorage ARTCC Lanzendorf, Max S. GS-13 electronics technician, North Alaska AFS Levesque, David B. GS-13 ATCS/T, Anchorage TRACON

Lobdell, Bruce A. GS-13 electronics technician, North Alaska AFS Magnuson,. Patrick D. GS-10 ATCS/S, Kotzebue FSS McEwen, Paul A. GS-12 ARTC/C, Anchorage ARTCC Mcintyre, Sharon A. GS-09 ATCS/S, **Ketchikan FSS** Michael, Sylvia Villa GS-05 aviation safety technician, Anchorage FSDO Morgan, Gordon G. GS-09 ATCS/C, from common screen to Anchorage ARTCC Nelson, Bradley R. GS-12 ATCS/S, Juneau AFSS Overall, Jeanne A. GS-09 computer specialist, Anchorage FSDO Paterson, Gerald C. GM-15 supv aviation safety inspector, Anchorage FSDO Rossit, Dawn L. GS-11 ATCS/T, from Juneau Tower to Anchorage Tower Settergren, James E. GS-13 aviation safety inspector, Anchorage FSDO Sevy, Ruthie A. GS-09 general supply specialist, North Alaska AFS Sigurdsson, Sigvaldi J. GS-10 ATCS/T, Bethel Tower Skomars, Michelle A. GS-12 ATCS/T Anchorage Tower Soha, Mary J. GS-11 ATCS/T, from Juneau Tower to Anchorage Tower Spannagel, Ann GS-13 electronics technician, North Alaska AFS St John, Jerry C. GS-13 ATCS/C, Anchorage ARTCC Tarr, Michael A. GM-15 SATCS/S, Kenai AFSS Tobin, William H. GS-12 ATCS/S, from Bethel FSS to Juneau AFSS Turnbaugh, Kristin J. GS-12 STCS/S Fairbanks AFSS Valdrow, Alpha F. GS-11 operating accountant, AAL-42 Van Bavel, Grant L. GS-09 ATCS/C, Anchorage ARTCC Wastell, Robert R. GS-12 ATCS/S, Juneau AFSS Wegner, Dennis E. GM-13 SATCS/T, Merrill Tower



### <u>Moving Around</u>

Braman, Verne B. from AAL-423 to South Alaska AFS Britt, Lucretia L. from FSS training to Northway FSS Dean, Timothy R. from AAL-452 to South Alaska AFS French, Edna H. from AAL-290 to AAL-200 Gruber, John B. from AAL-464 to AAL-463 Humphrey, Mack H. from AAL-454 to AAL-461 Jones, Dwight D. from AAL-464 to AAL-463 Libby, Sherry L. from secretary to general supply specialist, North Alaska AFS Riddle, Cynthia L. from FSS training to Yakutat FSS Rosgen, Louis W. from AAL-540 to AAL-510 Schenkenberger, Daniel T. from Anchorage TRACON to Anchorage Tower Suboski, Victoria K. from space management specialist to housing management specialist, AAL-56 Tummonds, Linda, from AAL-464 to AAL-421 Turner, Maureen E. from FSS training to Kotzebue FSS Van Bavel, Grant L., from Anchorage ARTCC to Flight service station training Welsh-Workman, Lisa J. from Fairbanks Tower to Merrill Tower Williams, George H. from AAL-540 to AAL-510

Realignment: From AAL-423 to AAL-404:

Breneman, Dorothea L. Edmiston, Carl W. Meszaros, John F. Roberts, James E.

### Adios!

Craig, Linda D., from Anchorage FSS to St. Petersburg, FL, AFSS Criswell, Charles F. from AAL-530 to ATP-130, Washington Lakshas, Jeffrey F., from Anchorage FSS to St. Petersburg, FL, AFSS O'Connor-Ferris, Sueellen from ARTCC AFS Poalillo, Richard F. from Anchorage ARTCC to Guam CERAP Ruopp, Mary Ann. from AAL-461 Taylor, Gary M. from South Alaska AFS

#### <u>Retirements</u>

Feltz, Rose M., AAL-14 Syverson, Danny G., AAL-510 Titus, James H., AAL-510



**Rose M. Feltz**, AAL-14, retired on January 31, 1992, after 30 years of Federal service. She accepted a 30-year pin, but said, "A pin is something that somebody gives you. However, this retirement certificate I earned!"

# AF Team Wins Group Award for Establishment of AFSS's

John D. Brister, Supervisor, Installation Section Robert J. Dunlap, Superv. Electronics Technician Lloyd L. Mathews, Superv. Electronics Technician Robert W. Yerkes, Electronics Engineer Michael E. Holland, Electronics Engineer Robert L. Dexheimer, General Supply Specialist Delmar L. Stevens, Electronics Technician Joyce L. Tucker, Electronics Technician Mack H. Humphrey, Electronics Technician Steven E. Surber, Electronics Technician Gerry W. Coates, Electronics Technician David B. Warner, Electronics Technician Roy D. Kennedy, Electronics Technician Milton M. Mellott, Electronics Technician Robert J. Lukacinsky, Electronics Technician **Richard Ansley**, Electronics Technician John M. Swanson, Engineering Technician

The members of the design and installation team responsible for the establishment of three Automated Flight Service Stations (AFSS) in Kenai, Juneau, and Fairbanks, Alaska, received a Superior Accomplishment Group Award signed by Admiral Busey.

In June 1987, the request to begin the three projects was received. After construction was completed in 1989, the electronics teams began their design and installation efforts for the three facilities. Under normal circumstances, the electronics design, installation, and commissioning of one AFSS in 1 year would be considered a significant achievement. Through teamwork, commitment, and dedication, these teams were able to complete and commission all three Alaskan Region AFSS's in 1 year.

System improvements are now available to local, national, and international air carriers (*i.e.* Aeroflot, China Air, Lufthansa, Canadian Airlines, Scandinavian Air Service, and others). International corporations such as the Atlantic Richfield Company (ARCO) also utilize these facilities allowing them to safely expand their exploration activities for oil in remote areas of Alaska as well as in Siberia.

Services provided by such equipments as the Geostationary Operational Environmental Satellite and Graphic Weather Display Systems enable the AFSS specialists to provide exceptionally valuable weather information to both private and commercial air carrier operations.

## FSDO of the Year

The Fairbanks Flight Standards District Office received the Alaskan Region I991 FSDO of the year award based on superior performance during FY 1990. The award was presented in Fairbanks on December 17, 1991, during FAA-held public listening sessions.



Left to right: **Ted Beckloff**, Regional Administrator; **Tom Stuckey**, Flight Standards Division Manager; Larry Dalrymple, Fairbanks FSDO Manager; **Bob** Davila, PASS Representative

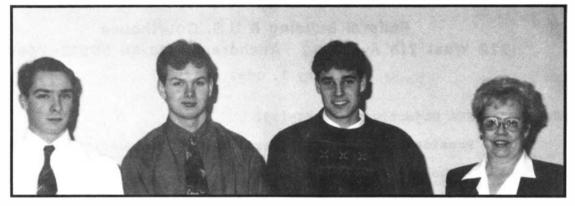


**Dorea Swanson** (left) received a commemorative memo and plaque from ZAN AF Sector Manager **Ron Cowles** for her service as Resident Engineer in the development of the Fairbanks AFSS.



### "Be"Wenzel Scholarships for 1992 Announced

By Ellis McElroy, AAL-4 President, CivilAir Club



Left to right: Daniel N. Puterbaugh, Mark F. Whipple, Ty Peterson, and CivilAir Club Treasurer Hilda Elias

The CivilAir Club is pleased to announce the winners of the "Be" Wenzel Memorial Aviation Technology Scholarships for 1992. They are **Ty Peterson**, **Daniel N. Puterbaugh, Jr.**, and **Mark F. Whipple**.

Peterson, a private pilot, is a full-time student at the University of Alaska Anchorage pursuing an Associate in Applied Science degree in Professional Piloting and a B.S. degree in Aviation Technology. He plans employment with a major air carrier.

Airman Puterbaugh arrived in Anchorage in February 1991 and is completing his last training block to become certified as an air traffic controller at the Elmendorf Tower. His academic goals are an Associate in Applied Science degree in Air Traffic Control and a B.S. degree in Business Management. After his military career, he looks forward to employment with FAA as an air traffic controller.

Airman Whipple is a fully certified air traffic controller at the Elmendorf Tower and would also like to become an air traffic controller with the FAA. He is a candidate for the Associate in Applied Science degree in Air Traffic Control and a B.S. degree in Airway Science at UAA. He was selected by the Air Force as the Air Traffic Controller of the Year (1991) at Elmendorf AFB. He is currently carrying <u>26 credit hours</u> and working full time!

The CivilAir Club awards the \$500 scholarships annually to deserving students of aviation technology. The scholarships are named for the late Beatrice "Be" Wenzel who was a staff assistant at the South Alaska Airway Facilities Sector. Until her death in February 1990, she was an active member of the CivilAir Club.

Judges **Dolores Coates** and **Dave Johnson** eye the entries that they are going to judge for the baking contest and auction, which was a fund-raiser for the scholarships.



# ANCHORAGE



## FEDERAL EXECUTIVE ASSOCIATION

Federal Building & U.S. Courthouse 222 West 7th Ave, #62 Anchorage, Alaska 99513-7599

February 1, 1992

SUBJECT: FEA Objectives for FY-1992

FROM: President, Anchorage Federal Executive Association

TO: Anchorage FEA Members

The FEA Policy Board met on December 11, 1991 to outline the Association's objectives for this year. The following objectives were established:

1. Focus on employee wellness, placing emphasis on (a) establishing a physical fitness center at the Federal Building and (b) providing education on such matters as alcohol and drug abuse, AIDS, and physical fitness.

2. Foster the concept of Total Quality Management within Federal organizations in Anchorage.

3. Issue an FEA Policy statement in support of work force diversity initiatives and support related activities of the various FEA Committees.

4. Continue the support given to the Alaska Native Employment Network by providing a framework for Federal agencies and Alaska Native organizations to work together in partnership to increase employment of Alaska Natives.

5. Conduct an FEA blood bank drive.

6. Establish an emergency communications network within the Federal sector.

7. Establish a joint property disposal and warehouse facility in the Anchorage area.

- 8. Participate in the Combined Federal Campaign.
- 9. Participate in the U. S. Savings Bond Campaign.

**PROVIDING SERVICE TO THE GREATER ANCHORAGE AREA COMMUNITY** 

